

Car Parking Management is a social value

Our public commitment to landowners, communities and everyone who uses the car parks we manage.

We declare

LDK Group Ltd is a car parking management company based in Bletchley, Milton Keynes, with 20 years' experience. We believe Car Parking Management is a social value. We design, operate and improve car parking schemes so that fair access, dignity, safety and trust come before Parking Charge Notice volume — on housing, retail, commercial, academic and NHS land alike.

Standards we operate to

BPA AOS

Member of the BPA Approved Operator Scheme

Single Code

Private Parking Single Code of Practice

POPLA

Independent appeals via POPLA

Living Wage

Traffic wardens paid at Living Wage Foundation rates

Twelve charter commitments

01 Purpose before penalty

Car parking keeps land usable for the people it serves. Enforcement supports that purpose — never an end in itself.

02 Fair access first

Residents, patients, shoppers, staff, carers, Blue Badge holders and authorised visitors come first, with online E-Permits for those entitled to park.

03 Protect priority car parking bays

Blue Badge, clinical and priority bays — and emergency and refuse vehicle access — are protected by design and daily operation.

04 Human quality control

A person checks every Parking Charge Notice before it is issued. Right plate, right time, right entitlement.

05 No wrongful harm

Incorrect Parking Charge Notices are stopped at source. Every motorist can appeal to us and then independently via POPLA.

06 Clear, honest communication

Signs, terms and journeys use plain English, under the Private Parking Single Code of Practice. Ambush-style notices have no place.

07 Privacy with purpose

Only necessary data, including ANPR and E-Permit data, with human review and GDPR-minded controls in our in-house systems.

08 Calmer, safer places

Wardens resolve issues on the ground, reducing conflict, with abandoned-vehicle pathways and safer movement for all.

09 Property strategy, not a bolt-on

Car parking belongs in every property strategy — retail, housing, commercial, academia and NHS.

10 Income with integrity

Self-funding schemes with no upfront cost, run open-book, favouring the landowner, institution and community — not notice chasing.

11 Accountability & reporting

We measure and report social outcomes — access protected, QC interventions, complaints and appeals — not vanity totals.

12 Continuous improvement

In-house systems mean we change rules, permits, journeys and QC when estates and clients need us to.

How we deliver the Charter

People-first PCN quality control

A person checks every Parking Charge Notice before it is issued. We believe this gives LDK the most robust PCN quality control in private parking, and because notices are right first time, we achieve a collection rate of 60% of PCNs issued on private land.

E-Permit system

Residents and users apply online. The landowner approves each application or sets the guidelines we apply. Wardens can book block-by-block appointments and resolve issues on the ground.

ANPR, including solar-powered

ANPR gives accurate, consistent monitoring. Our solar-powered, self-powered ANPR needs no mains supply, so car parks without a power connection can still be covered.

Fair work and local jobs

Our traffic wardens are paid at Living Wage Foundation rates. From our base in Bletchley, Milton Keynes, we count local Living Wage jobs as a social outcome and report on them.

Partnership models

No upfront cost

Schemes are self-funding: the landowner or institution pays nothing upfront.

Open-book transparency

Costs and revenue are shared openly with our clients.

Revenue returned

Revenue shares are returned to communities and clients, for example as community grants.

NHS partnership model

The Trust collects all revenue. Agreed costs are recovered first, then profit is shared 70/30 in the Trust's favour.

Outcomes we measure and report

• Bay availability

• Blue Badge bay protection

• Emergency & refuse vehicle access

• Support for carers

• Abandoned vehicles

• Complaints

• Appeals

• Community revenue returned

• Local Living Wage jobs

How the strategy works

1. Listen to the estate

2. Design for social outcomes

3. Operate with human QC

4. Measure what matters

5. Improve in service

In-house systems · A person checks every PCN · Open-book, landowner-aligned models

Approved and signed off on behalf of LDK Group Ltd

Kelvin Mupungu

Director, LDK Group Ltd · October 2026

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This Charter supersedes Version 1.0 (September 2026).